

First Responder Program

Collaborating Together to Save Lives

First Responders help their fellow citizens in times of need. A first responder is a person with specialized training who is among the first to arrive and provide assistance at the scene of an emergency, such as an accident. In other words a first responder is a person dispatched to attend medical emergencies until an ambulance arrives. First Responders are not only in service of the community, but also a more visible member of the community. This means the care that they give in the community directly impacts the people they know and work with daily.

The City of Chilton does not have a first responder program; however, collaborative partners such as Chilton Fire Department, Chilton Police Department, Gold Cross Ambulance Service and Ascension Calumet Hospital believe the residents of the City of Chilton and surrounding townships will benefit from such a service.

The information provided in this proposal is intended to show the importance of a First Responder Program and share common support of implementing the program.

Why First Responders?

Ascension Calumet Hospital ambulance services are operated with emergency medical professionals who are employed by Gold Cross through a Professional Services Agreement. The hospital owns and maintains the two ambulances. (1 ambulance is staffed 24/7 and the other ambulance is available if mechanical issues occur) Ambulance services are provided by Ascension, City of Brillion and Fox Valley Gold Cross. If these ambulances are not available then the City of Kiel ambulance would occasionally assist.

Mark Fredrickson, Executive Director of Gold Cross Ambulance Service said, “If Ascension (CMC) has an inter-facility transfer from the hospital, Ascension has to replace that ambulance. Gold Cross sends an ambulance most of the time to Hilbert and that ambulance will be on call and wait.

In 2018, 5 times the ambulance responded for an emergency call and the average time was 8 minutes and 3 seconds from Hilbert. For example, average response time for an ambulance to respond from the City of Brillion to the City of Chilton is an average of 14 minutes and 23 seconds; the ambulance did this 7 times in 2018.

Although the hospital’s ambulance service does its best to meet the needs of the community, there are times when medical services could be rendered quicker if the city had First Responders.

Because the hospital ambulance serves many communities, they are required to travel out of the City to respond to calls or to transport patients. This may prolong the time it takes to arrive to a scene within the City.

Fredrickson works with 28 different first responder groups in a 1,200 square mile area. First responders are needed. First responders are an important component in caring for the public.

Dollars and Cents:

In 2013 the city had a First Responder ad-hoc committee that reviewed services, needs and costs. The final proposal was a request for first responder services within city limits from the Hilbert/Potter First Responder Group at \$3.00 per capita for a total cost of \$11,760.00. However, the City Council voted against it as they felt it was cost prohibitive.

Startup Costs are estimated at \$20,000.00. The Ad-hoc committee is looking for endorsement from the City of Chilton, Townships of Brothertown, Chilton and Charlestown and local businesses. The program would require annual and replacement costs after that.

Per Wisconsin Statute a city cannot create a separate line item for emergency medical services on the tax bill.

Monthly Response Breakdown - 2018

| Month | Responses | Transports | No Transports | % No Transports |
|--------------|-------------|------------|---------------|-----------------|
| Jan | 101 | 77 | 24 | 23.8% |
| Feb | 82 | 61 | 21 | 25.6 |
| Mar | 87 | 67 | 20 | 23.0% |
| Apr | 96 | 73 | 26 | 27.1% |
| May | 89 | 70 | 26 | 29.2% |
| Jun | 83 | 70 | 27 | 32.5% |
| Jul | 92 | 76 | 16 | 17.4% |
| Aug | 76 | 77 | 24 | 31.6% |
| Sep | 100 | 64 | 12 | 12.0% |
| Oct | 93 | 62 | 27 | 29.0% |
| Nov | 97 | 75 | 17 | 17.5% |
| Dec | 99 | 67 | 16 | 16.2 |
| Total | 1095 | 839 | 256 | 23.4 |

76.6% of patients were transported to a hospital.

Response Times (Average) - 2018

Time in Minutes for Emergency Responses Only

| Month | Time | Month | Time |
|----------|---------|-----------|---------|
| January | 0:03:58 | July | 0:04:08 |
| February | 0:04:19 | August | 0:03:11 |
| March | 0:03:22 | September | 0:04:24 |
| April | 0:04:07 | October | 0:04:53 |
| May | 0:04:18 | November | 0:03:55 |
| June | 0:04:26 | December | 0:04:29 |

Average 0:04:09 When Ascension ambulance is in the City, Response times are minimal.

Non-911 Dispatch Breakdown - 2018

| Month | Inter-Facility Transfers | Non-Emergency | Emergency | Total |
|--------------|--------------------------|---------------|-----------|------------|
| Jan | 17 | 7 | 0 | 24 |
| Feb | 3 | 5 | 0 | 8 |
| Mar | 16 | 3 | 0 | 19 |
| Apr | 11 | 2 | 0 | 13 |
| May | 16 | 2 | 1 | 19 |
| Jun | 14 | 3 | 1 | 18 |
| Jul | 18 | 2 | 0 | 20 |
| Aug | 9 | 10 | 0 | 19 |
| Sep | 15 | 1 | 0 | 16 |
| Oct | 10 | 7 | 0 | 17 |
| Nov | 15 | 8 | 0 | 23 |
| Dec | 15 | 3 | 0 | 18 |
| Total | 159 | 53 | 2 | 214 |

The 911 and Non-911 Dispatches total the 1095 responses for Ascension Calumet Hospital in 2018. 214 of the 1095 calls for service or 19.5% were inter-facility transfers from Ascension Calumet Hospital to other hospitals.

Ambulance Run Location 2018

| Month | City of Chilton | City New Holstein | All Towns | Area Outside | Total |
|-------------------|-----------------|-------------------|---------------|--------------|-------------|
| Jan | 52 | 24 | 15 | 10 | 101 |
| Feb | 41 | 16 | 20 | 5 | 82 |
| Mar | 47 | 23 | 11 | 3 | 84 |
| Apr | 51 | 17 | 35 | 6 | 109 |
| May | 44 | 19 | 20 | 6 | 89 |
| Jun | 52 | 10 | 27 | 8 | 97 |
| Jul | 47 | 14 | 26 | 6 | 93 |
| Aug | 43 | 20 | 31 | 6 | 100 |
| Sep | 39 | 17 | 15 | 5 | 76 |
| Oct | 42 | 18 | 25 | 3 | 88 |
| Nov | 52 | 19 | 17 | 5 | 93 |
| Dec | 38 | 21 | 19 | 5 | 83 |
| Total | 548 | 218 | 261 | 68 | 1095 |
| Percentage | 50.05% | 19.91% | 23.84% | 6.21% | |

Hospital Destination Breakdown - 2018

| Month | ST.E's | CMC | Other | Theda | AMC | No Transport | Total |
|-------------------|--------------|--------------|--------------|-------------|-------------|--------------|-------------|
| Jan | 19 | 33 | 7 | 11 | 7 | 24 | 101 |
| Feb | 7 | 40 | 12 | 2 | 0 | 21 | 82 |
| Mar | 16 | 36 | 8 | 2 | 5 | 20 | 87 |
| Apr | 15 | 43 | 9 | 3 | 3 | 26 | 99 |
| May | 15 | 37 | 10 | 3 | 5 | 26 | 96 |
| Jun | 15 | 35 | 10 | 7 | 3 | 27 | 97 |
| Jul | 22 | 36 | 13 | 3 | 3 | 16 | 93 |
| Aug | 15 | 44 | 13 | 1 | 3 | 24 | 100 |
| Sep | 17 | 35 | 10 | 2 | 0 | 12 | 76 |
| Oct | 11 | 32 | 12 | 4 | 3 | 27 | 89 |
| Nov | 15 | 42 | 11 | 5 | 2 | 17 | 92 |
| Dec | 18 | 32 | 13 | 4 | 0 | 16 | 83 |
| | | | | | | | 0 |
| Total | 185 | 445 | 128 | 47 | 34 | 256 | 1095 |
| Percentage | 16.9% | 40.6% | 11.7% | 4.3% | 3.1% | 23.4% | 100% |

Of the 1,095 calls for service, 394 patients or 35.9% were transported out of the area to neighboring hospitals. The transports out of the area to other hospitals are due to patient preference or due to a higher level of care needed for those acute cases.

For Your Consideration:

Safety for the residents of the City of Chilton and surrounding townships should be our number one priority. The First Responder program would complement the existing ambulance services to provide medical attention in four minutes verses a possible fourteen minutes.